

Quality policy

Vascat's main objective is to achieve a leadership position in the variable speed electric motor sector, by fulfilling the expectations and needs of our customers. Bearing this objective in mind, the company's quality policy is basically oriented towards:

- a) Continuously improve the effectiveness of the quality management system.
- b) Provide a reference framework for establishing and reviewing quality objectives.
- c) Ensure that said policy is communicated to the interested parties, that it is understood within the company and that it is systematically reviewed to maintain its continuous suitability.

Vascat's quality policy, within the framework of ISO 9001, includes the management's commitment, which takes into consideration the relevant requirements of the relevant interested parties and emphasizes two main premises: customer satisfaction and continuous improvement.

General guidelines

The main guidelines of Vascat's quality policy are as follows:

- Focus the management of the company towards the customer.
- Achieve and increase customer satisfaction.
- Foster strong leadership.
- Motivate and involve the staff.
- Implement management by processes.
- Establish management by objectives.
- Comply with applicable requirements.
- Continuously improve the effectiveness and efficiency of the system.
- Make decisions based on data and information.
- Maintain mutually beneficial relationships with suppliers.
- Ensure the quality of our products from the materials and components received from our suppliers, by monitoring and controlling them.
- Plan the activities and follow the planned plans.
- Encourage risk-based thinking.
- Plan medium-term strategies.
- Seek continuous quality improvement.
- Use available technology that is economically viable.
- Integrate the quality in the general management of the company.

Principles of the management areas

Vascat's quality policy is aimed at achieving the following general principles in each of the company's six management areas:

Technical area

Through the R&D department, and in close collaboration with the commercial area, technical area must develop and adapt our products, corresponding to the technological evolution of the power electronics sector applied to machinery and/or manufacturing processes and seeking a continuous improvement according to the specific technological needs of our customers.

Production area

The quality of our products must reach levels above the industry average. For this, periodic analyzes must be carried out to certify their viability. All this without prejudice to the costs, which must allow us a high degree of competitiveness in order to maintain continuous customer loyalty.

Commercial area

The basic strategy of this area focuses on the organization of a technical/commercial team, which allows us to transmit, both to our clients and potential clients, the quality of our products, as well as our main competitive advantages. Its main objective is to reach high levels of introduction of our product in the market. For this, the means and resources deemed necessary will be articulated, such as, campaigns, establishment of a network of collaborators, etc.

Staff area

In this area, the company will maintain policies aimed mainly at: 1) Motivating the participation of personnel in the continuous improvement process. 2) Inform all staff of the expected quality milestones and objectives. 3) Promote permanent discussion on how to improve the results obtained. 4) Establish a training program that allows highlighting the importance of focusing all efforts to satisfy the needs and expectations of our customers.

Risk prevention area

In order to promote continuous improvement of the working conditions, the company's management appoints a prevention coordinator, in charge of working to improve the levels of protection of the health and safety of workers. In addition, the company also has an external service to advice and support in terms of occupational risk prevention. Both figures focus their efforts on establishing a policy for the elimination or reduction of work-related risks, continuously protecting the safety and health of workers and establishing the information, consultation and participation mechanisms necessary to be able to carry out the preventive activity.

Environmental area

The company undertakes to continuously improve the systems related to the environment in all our activities, products and services, based on the commitment to comply with all the requirements, whether legal or contractual, that are applicable to us by reason of our activity, to protect the environment, through actions and measures aimed at preventing any type of pollution that could be caused by operations due to our activity, and to control and manage all industrial waste derived from our industrial processes.

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